

pizza **complaint** /3/ think again, dude

"**This** guy comes in and is standing **by** the door **sort of checking everyone out**," Wheaton said. "Then I **hear him ask** Katie if the manager is **in**. I knew it had to be that guy **from the night before**. This time, Vance really was **gone**, but I ran to the back and **got Sid**."

Though only a dishwasher, Sid Bricken, a 42-year-old recovering alcoholic and the oldest member of the **general staff**, was **someone Wheaton believed could pass for a manager**. Bricken **listened to the customer complain** about Wheaton for **nearly 10 minutes while nodding sympathetically**.

"I told the guy **I'd put** Matt on probation, and I also gave him a **bunch** of gift certificates and a two-liter bottle of **whatever** soda he wanted," Bricken said. "He wanted to **keep complaining**, but I told him I had to go do some **manager stuff** in the back."

"Marchese thought he could **outsmart** me," said Wheaton, opening an industrial-sized can of sliced black olives. "Well, **think again, dude**. Think again."